

AJAI JOSE ULAHANNAN

QA ANALYST - Manual Testing, Automation Testing with Selenium-Java

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📍 [Ontario, Canada](#)

in [LinkedIn](#)

SKILLS

- **Programming Languages:** Java, SQL, Python, NumPy, Pandas, Matplotlib, Scikit-Learn, TensorFlow, Keras
- **Web Development:** HTML5, CSS3, Tailwind, Bootstrap, Eclipse IDE, TestNG, Git, GitHub, Confluence, Jira
- **QA Testing:** Black-box Testing, White-box Testing, Regression Testing, Integration and Performance Testing
- **Automation Tools:** Selenium WebDriver, Jenkins, Postman, SoapUI, REST API Testing, SQL Queries, CI/CD
- **Cloud Platforms:** Azure ML, AWS, Google Cloud, Docker, Kubernetes, Apache Spark, Hadoop, Kafka, Flink

WORK EXPERIENCE

QA Analyst

Top Talent Bridge LLP

November 2023 - Present

Remote, Canada

- Executed 120+ functional, regression, and integration test cases, improving defect detection rate by 35% across multiple product releases.
- Directed defect tracking in JIRA for 200+ issues, coordinating with developers to achieve 95% resolution efficiency and minimizing release delays.
- Verified backend data using 300+ SQL queries and guided 80+ API tests in Postman, improving accuracy and system reliability by 40%.
- Authored 20+ traceability matrices and release reports, reinforcing QA documentation and improving audit readiness by 30% across project cycles.

Customer Service Representative (Cloud Delivery Agent - Splunk)

Blue Ocean Contact Centre

April 2021 - November 2023

Halifax, NS

- Analyzed 200+ cloud orders monthly using Salesforce and Excel, reducing overall processing errors by 25%.
- Coordinated 150+ cloud deployments quarterly with Engineering and Sales, achieving 98% on-time delivery rate.
- Performed smoke testing and QA validations in Jira, reducing post-deployment incidents by 30% annually.

Software Test Engineer

Infintor Solutions

January 2018 - November 2018

India

- Executed 500+ functional and regression tests, identifying 120+ defects and improving release stability by 35%.
- Automated 80+ Selenium test cases integrated with Jenkins CI/CD, reducing validation cycle time by 40%.
- Documented 200+ defects in JIRA across Agile sprints, ensuring 90% resolution within planned timelines.

Software Test Engineer

DataMate Info Solutions

November 2016 - January 2018

India

- Developed test plans for 15+ healthcare modules, ensuring full HIPAA and ISO 13485 compliance alignment.
- Processed 400+ SQL queries to validate patient data integrity, improving database accuracy by 30%.
- Conducted API and performance testing using Postman and JMeter, improving response efficiency by 35%.

Junior Software Test Engineer

Seven Seas Hi Tech Systems

July 2015 - November 2016

India

- Performed and processed testing on 25+ embedded and IoT systems, improving firmware stability by 40%.
- Authored technical test documentation for 10+ products, accelerating IEC 62304 regulatory approvals by 30%.
- Debugged 100+ firmware logged issues using oscilloscopes, reducing regression cycles from 5 days to 2 days.

EDUCATION

Post Baccalaureate Diploma in Business Management

Cape Breton University, Sydney

January 2019 - December 2020

Bachelors Degree in Computer Science and Engineering

College of Engineering Poonjar affiliated by Cochin University of Science and Technology, India

August 2011 - March 2015

CERTIFICATIONS

- **Data Analytics, Digital Nova Scotia, Introduction to ITIL, SimpliLearn**
- **ISTQB Foundation Level Certification**
- **Software Testing Certification (Manual & Automation), Spectrum Soft-tech Solutions**